

# SUPPORT THE U.S. CALL CENTER WORKER AND CONSUMER PROTECTION ACT (H.R. 3596)

## Save Jobs — Protect Consumers

### **Our economy needs good jobs now!**

But US companies are off-shoring call center jobs by the thousands, leaving communities devastated with job losses and lost financial investments.

### **Overseas call centers can put American consumers at risk for:**

- Identity theft
- Fraudulent Financial Transactions
- Mishandling of sensitive information including health records.

### **This bi-partisan bill will:**

- Deny federal grants and restrict federal contracts to employers that relocate call center jobs to another country;
- Require call center agents to disclose their physical location;
- Give the consumer the right to be transferred back to a U.S. call center.



**Call Your Member of Congress  
Toll-Free at 888-877-2040.**

**Call your Representative today and tell him or her  
to support the U.S. Call Center Worker and  
Consumer Protection Act (H.R. 3596).**

**Stop offshoring, save U.S. jobs and protect consumers!**

For more information go to  
[www.CWA-Union.org/USCallCenterBill](http://www.CWA-Union.org/USCallCenterBill)

**Communications Workers of America**